## Elink V2.3 Requires Visual C++ Runtime Components Windows OS

Whilst we have not had any issues getting Elink V2.3 to run successfully on our Windows PCs, we have been notified by a client, certain files may be missing within the Windows OS.

It appears Elink V2.3 needs these files to operate successfully, which can be downloaded direct from Microsoft.

To see if these files are installed on your system, you will need to makesure you can see 'hidden' files within the Windows/System32 directory.

The files you are looking for are MSVSCP100.DLL and MSVC100.DLL

These two needed files are part of the The Microsoft Visual C++ 2010 Redistributable Package which installs runtime components of Visual C++ Libraries required to run applications developed with Visual C++ on a computer that does not have Visual C++ 2010 installed.

You can download these files as part of the 2010 MS visual C++ from Microsoft <u>HERE</u>. The downloaded installation file being vcredist\_x86.exe

Thank you Tony for bringing this to our attention.